

**Job Title:** Plumbing Service Technician  
**Location:** 109 Seminole Drive, Archdale, NC 27263  
**Department:** Service / Field Operations  
**Reports To:** Service Manager

### **Job Summary:**

We are looking for an experienced and dependable **Plumbing Service Technician** to join our team. The ideal candidate will have a strong background in residential and/or commercial plumbing, excellent troubleshooting skills, and a commitment to customer satisfaction. This is a full-time position offering competitive pay, full benefits, and long-term career opportunities.

### **Key Responsibilities:**

- Perform plumbing service calls, including diagnostics, repairs, replacements, and maintenance.
- Respond to residential and commercial plumbing needs in a timely and professional manner.
- Communicate effectively with customers and team members.
- Ensure work is completed safely, efficiently, and in compliance with local codes and regulations.
- Maintain a clean and organized work environment, including company vehicle and provided tools.
- Participate in rotating on-call weekend schedule (once every 4–6 weeks).

### **Qualifications:**

- Minimum of 5 years of plumbing experience required.
- Valid driver's license with a clean driving record.
- Must pass a pre-employment background check and drug screening.
- Strong knowledge of plumbing systems, tools, and safety procedures.
- Excellent problem-solving and customer service skills.
- Ability to work independently and manage time effectively.

### **What We Offer:**

- **Competitive pay**
- **Health insurance**
- **401(k) retirement plan**
- **All tools provided**
- **Consistent Monday–Friday schedule**
- **On-call weekend duty only once every 4–6 weeks**